

A socially responsible company that cares

With 420,000 employees representing all regions of the world, we are committed to acting as a global force of good to help improve our communities and preserve our planet.



FROST & SULLIVAN INSTITUTE

ENLIGHTENED GROWTH LEADERSHIP

AWARD

That's why Teleperformance was chosen to receive the first-ever Frost & Sullivan Institute Enlightened Growth Leadership Award among more than 55K organizations evaluated

“ We respect each individual at Teleperformance, and value what our people bring to our business. ”

Daniel Julien, Teleperformance Founder and CEO

We demonstrate this through our core values:



Cosmos | Integrity



Earth | Respect



Metal | Professionalism



Air | Innovation



Fire | Commitment

We are part of something bigger than just a company.

Citizen of the World

Established in 2006 to help the world's most vulnerable and disadvantaged populations.

\$6m

three-year, global partnership with UNICEF

60K

volunteer hours around the world in 2021

\$7.4m USD

given in charitable donations in 2021 (€6.3M)

\$60m USD

In total charitable donations since 2006 (€51.5M)

“ The difference that we can make for the community and those in need is a very powerful thing. ”

Gordon, Customer Service Advisor at Teleperformance United Kingdom

Citizen of the Planet

Launched in 2008 to ensure sustainable business practices.

-15%

reduction in carbon emissions per full-time employee from 2020 to 2021

-21.4%

reduction in electricity consumption per full-time employee from 2020 to 2021

-7%

decrease in our carbon footprint in absolute terms in 2021

21%

energy consumption came from renewable sources in 2021



Teleperformance is committed to reaching **net-zero carbon emissions by 2040**, a full ten years ahead of the Paris Agreement.

THE Paris...
CLIMATE 10 years
PLEDGE Early

SCIENCE BASED TARGETS
DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

Inclusive hiring through Impact Sourcing initiatives

15%

of our workforce represents minorities and vulnerable groups

52k

young people lacking a formal degree

6k

long-term unemployed or impoverished

2.3k

refugees around the world

7k

people with disabilities hired in 2021 alone

At Teleperformance, we are passionate about **making the world a better, cleaner, and more equitable place for all.**